



FIRE DEPARTMENT SANTA CLARA COUNTY



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About the Fire Department

The Santa Clara County Fire Department exists to protect the lives, property, and the environment from fires, emergency incidents and disasters through preparedness, prevention, education, and emergency response. The Department promotes a regional approach to fire protection services.

The Santa Clara County Fire Department is a dependent, special fire district that has evolved into a progressive, full service fire department over the past sixty years. The Department provides a variety of fire protection services to the cities of Campbell, Cupertino, Los Altos, Monte Sereno, and Saratoga; the towns of Los Altos Hills and Los Gatos; and adjacent unincorporated county areas. In addition to providing fire suppression services to these communities, the Department also provides fire prevention services, emergency medical services, hazardous materials regulation and response, rescue and extrication, emergency preparedness, community education, and fire investigation services.

Kenneth R. Kehmna is the Fire Chief of the Department. He is responsible for managing the Department, and acts as the Santa Clara County Fire Marshal and the Area Fire Coordinator, responsible for all fire mutual aid in Santa Clara County.

The organization is structured around six distinct service divisions: the Fire Prevention Division, providing inspection services and code enforcement; the Operations Division, coordinating resources for emergency response and fire investigation; the Training Division, coordinating and delivering training to Department employees; the Administrative Services Division, comprised of general management, personnel services and administrative support units; the Support Services Division, comprised of supply, apparatus maintenance, and facility maintenance personnel; and the Office of Emergency Management and Community Education Services, delivering community education, emergency management and disaster preparedness training to the communities it serves.

CFAI Accreditation

The Department is an “Accredited Agency” since August 2005 by the Commission on Fire Accreditation International (CFAI). The Department continues to participate in the accreditation process, which includes updating the Strategic and Business Plans, meeting Standards of Cover guidelines, and conducting a comprehensive self-assessment. The self-assessment process measures the Department’s overall performance and identifies specific areas where changes can be made to ensure continuous improvement of all fire department functions and services.



ABOUT THE DEPARTMENT

There are 10 categories within the CFAI Self-Assessment Manual that the Department uses to evaluate performance:

- Governance & Administration
- Assessment & Planning
- Goals & Objectives
- Financial Resources
- Programs
- Physical Resources
- Human Resources
- Training & Competency
- Essential Resources
- External Systems Relationships

Strategic Plan

In conjunction with the new Business Plan, the Strategic Plan sets forth a vision and mission statement that provides County Fire with a clear path into the future. The Strategic Plan identifies the Department's goals, objectives and strategies for the next five years. To ensure success, performance measures and timelines are established to track results and evaluate progress.

Standards of Cover

The Standards of Cover document is an emergency response evaluation process. It is comprised of service level and resource allocation studies, risk assessments and data analysis. This document assists in developing guidelines to ensure a safe and effective workforce and covers various types of responses such as fire and medical emergencies, hazardous materials incidents, technical rescues, natural disasters, and acts of terrorism.



LIST OF FIRE DEPARTMENT FACILITIES

- Administrative Headquarters, 14700 Winchester Boulevard, Los Gatos, CA 95032
- Campbell Station, 123 Union Avenue, Campbell, CA 95008
- Cupertino Station, 20215 Stevens Creek Boulevard, Cupertino, CA 95014
- El Monte Station, 12355 El Monte Road, Los Altos, CA 94022
- Fire Prevention Division, 16795 Lark Avenue, Suite 200, Los Gatos, CA 95032
- Los Altos Station, 10 Almond Avenue, Los Altos, CA 94022
- Los Gatos Station, 306 University Avenue, Los Gatos, CA 95030
- Loyola Station, 765 Fremont Avenue, Los Altos, CA 94024
- Monta Vista Station, 22620 Stevens Creek Boulevard, Cupertino, CA 95014
- Quito Station, 18870 Saratoga/Los Gatos Road, Los Gatos, CA 95030
- Redwood Station, 21452 Madrone Drive, Redwood Estates, CA 95030
- Saratoga Station, 14380 Saratoga Avenue, Saratoga, CA 95070
- Seven Springs Station, 21000 Seven Springs Parkway, Cupertino, CA 95014
- Shannon Station, 16565 Shannon Road, Los Gatos, CA 95030
- Sunnyoaks Station, 485 W. Sunnyoaks Avenue, Campbell, CA 95008
- West Valley Station, 19800 Cox Avenue, Saratoga, CA 95070
- Winchester Station, 14850 Winchester Boulevard, Los Gatos, CA 95032