In an emergency, Knox products provide first responders with immediate access into secured buildings, campuses, residences and commercial properties. A properly installed Knox key box or key switch can reduce forced entries and property damage and allows for site security to be restored quickly and easily.

For certain facilities, fire departments may require installation of a key box or key switch in a pre-approved location to gain entry during emergencies (CA Fire Code §506). If you are installing a new automatic gate, please consult your local building department.

Knox product ordering, installation requirements and emergency access is determined by fire department jurisdiction. Santa Clara County Fire Department partners with the Knox Company for approved products.

Santa Clara County Fire Department’s jurisdiction includes the communities of Campbell, Cupertino, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Saratoga and adjacent unincorporated areas. Only Santa Clara County Fire Department can open Knox products in the cities/towns within its jurisdiction.

For more information about available Knox products in your area, follow the steps below:

1. Go to www.knoxbox.com homepage menu and select “Choose Your Local Fire Department Agency”
2. To locate Santa Clara County Fire Department, select “California” for location and then enter “Santa Clara Co” and press search button
3. Three (3) choices will appear. Press “Select” button for the city/town where your Knox product will be installed

Follow steps to select and purchase your Knox product. Santa Clara County Fire Department will receive a notification and authorize your purchase within three (3) business days. Once approved, your Knox product will be shipped to the address specified in your order.

After you receive and install your Knox product, contact Santa Clara County Fire Department – Fire Prevention Division at 408.378.4010 to schedule an appointment to lock the designated keys (labeled with key tags) inside lock box and/or verify key switch is functioning.

For more information about Knox product installation and maintenance requirements, call 408.378.4010 or visit www.sccfd.org.